

# **New Resident Student Guide**

to the

**Cochrane** area

and

**Alberta** 

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### Life in Cochrane:

Cochrane is a lovely town less than half an hour from Calgary, the biggest city in Alberta. At your orientation, we will give you an information packet from the Town of Cochrane, but if you would like to familiarize yourself with the community before you arrive, you may want to look at their website: www.cochrane.ca; www.cochranenow.com; Newcomers-Moving-Here

## **Banking**

The following are some of the banks located in Cochrane:

- Royal Bank of Canada 130 1 Ave (403) 932-2231
- 2. <u>CIBC</u> Suite 407- 120 5 Ave W (403) 851-4702
- 3. TD Bank Financial Group 300 5 Ave W (403) 932-8090

- 4. <u>Scotiabank</u> 200 5th Ave W (403) 932-8060
- 5. <u>ATB Financial</u> 280 5 Ave W (403) 932-3117

You may want to ask about each Bank's requirements and fees when you go to set up an account. Many banks have specially discounted plans for students. You may need to ask about this. You will probably need 3 pieces of identification, including your passport and Social Insurance Number if you have one.

If you bring a check to deposit funds from other countries, the bank may put a hold on those monies for up to 30 days, so be sure to ask about this. If you bring cash, make sure you have the receipt from the bank where it was withdrawn. Be aware that you may have to pay a fee if you use a bank machine (ATM) that is not from your bank.

## **Calgary Attractions**

There are many attractions in Calgary. <a href="www.visitcalgary.com">www.visitcalgary.com</a> or <a href="www.calgaryattractions.com">www.calgaryattractions.com</a> Below are some of the most popular:

Stampede (Once per year in July) Calgary Zoo Heritage Park

**Calgary Tower** 

Calgary Olympic Park
Callaway Park
Glenbow Museum
TELUS Spark

## **Canada Post**

There are two locations in Cochrane: 185 First St E and 305 1 St W (located in Rexall Drug store). Staples and SurePrint and Copy both have FedEx shipping services as well as copy/fax services. Staples is located at 20-40 Quarry Street East, Cochrane, AB T4C 0W6. SurePrint and copy address is: 407 1 St West, Suite 5.

## **Car Ownership and Licensing**

Owning a car in Alberta will require car insurance, registration and a valid driver's license. Go to the following website for more information: <a href="https://www.servicealberta.ca">www.servicealberta.ca</a> or <a href="https://www.servicealberta.ca">www.cochraneregistries.ca</a>

Cochrane Registries has these services locally. Their office is located at #7, 214 Grande Blvd. 403-932-5546.

## **Driver's License**

Alberta has <u>Reciprocal Licensing Agreements</u> with the following countries in addition to all Canadian jurisdictions and territories:

Australia

Austria

Belgium

France

Germany

Isle of Man

Japan

Netherlands

Republic of Ireland

Republic of Korea

Switzerland

Taiwan

United Kingdom (Northern Ireland)

 United Kingdom (England, Scotland and Wales)

A valid license from a country that has a Reciprocal Licensing Agreement with Alberta can be exchanged for a Class 5 license when the applicant presents a valid license of equivalent class. There is also a fee to obtain a license in Alberta.

You can get your license at Cochrane Registries, located at 7-214 Grande Blvd Cochrane, Alberta T4C 2G4 Phone: 403-932-5546. (www.aara.ca)

Please do not assume that traffic laws are the same here as in your home province or country. Study an Alberta Driver's Handbook before venturing out on the roads. For more information <a href="https://www.transportation.alberta.ca">www.transportation.alberta.ca</a>

### Churches

For a list of CNBC churches visit the CNBC website at: https://cnbc.ca/churches

## **Cost of Living**

Living in Canada can be expensive depending on where you are moving from. The following websites give the average annual household expense for different locations in Canada including Calgary: <a href="https://www.lifeincalgary.ca/about-calgary/cost-living">https://www.lifeincalgary.ca/about-calgary/cost-living</a> and <a href="https://dailyhive.com/calgary/cost-to-live-alone-calgary">https://dailyhive.com/calgary/cost-to-live-alone-calgary</a>

## **Counselling Services**

If you or a family member needs to speak to a counselor, CBT has a Certified Counselor on campus. McNaughton & Associates Counselling Inc. provides counselling services at a reduced cost for students and their family members. Their website is: www.mcnaughtonassociates.net

Cochrane also has a support service available. Cochrane Family and Community Support Services (FCSSAA) located at 209 Second Ave. W. may also be able to help.

The phone number is 403-851-2250. The website is: <a href="https://www.cochrane.ca/2187/Family-and-community-Support-Services">https://www.cochrane.ca/2187/Family-and-community-Support-Services</a>

## **HEALTH AND MEDICAL INFORMATION**

### **COVID-19 Resources**

Below are some useful information links pertaining to COVID-19:

- alberta.ca/COVID19 (https://www.alberta.ca/coronavirus-info-for-albertans.aspx)
  - How to self-isolate
  - o COVID-19 self-assessment tool
  - o <u>Info for returning trav</u>elers
- Alberta Health Services (https://www.albertahealthservices.ca/topics/Page16944.aspx)

If you or a family member is looking for social assistance during the COVID-19 pandemic, the Town of Cochrane has devoted an entire section in their FCSS (Family & Community Support Services) webpage containing important information about some available local, provincial and federal resources. In this webpage you will find assistance for Health & Mental Wellness, Financial support, and more. The link to this website is: <a href="https://www.cochrane.ca/2187/Family-and-Community-Support-Services">https://www.cochrane.ca/2187/Family-and-Community-Support-Services</a>

#### **Healthcare for International Students**

Every International student in Alberta needs health coverage. You will need to obtain appropriate health care insurance *before* you arrive in Canada. You will not be covered by Canadian Health Insurance until you arrive in Canada or begin your studies. Once you arrive, you must apply within 90 days of arriving in Alberta to be covered by the Alberta Health Care Insurance Plan (AHCIP). Your coverage will vary depending on the length of your stay.

If you are planning to enroll in a program that is shorter than 12 months, please note that you will not be eligible for coverage under AHCIP. Therefore, you will need to arrange for another type of health insurance coverage before you arrive. If you are planning to study for a period longer than 12 months you are eligible to apply for AHCIP at no cost. To learn more about Alberta Health Care Insurance Plan for International Students click here.

You are strongly encouraged to purchase supplemental health insurance. Please be aware that Alberta Health Care does not cover the cost of prescription drugs, eyeglasses or contacts or normal visits to the dentist as well as other expenses you may incur. You are encouraged to get supplemental insurance to help cover these expenses. One provider of supplemental insurance is Alberta Blue Cross (www.ab.bluecross.ca).

## **Alberta Health Care**

To receive healthcare coverage, you must register for an Alberta Health Care Card. You can get a card at <u>one</u> of the locations below:

- Airdrie Registries
   128 Edmonton Trail NE Airdrie, AB T4B 1S1 403-948-6018
- Crowfoot Plates Registry Inc.
   49 Crowfoot Way NW
   Calgary, AB T3G 2L4
   403-241-7951
- 3. Alberta Motor Association (AMA) 220 Crowfoot Crescent NW Phone: 403-249-5533 registries@ama.ab.ca

For more options of locations or for more detailed information go to <a href="www.servicecanada.qc.ca">www.servicecanada.qc.ca</a>

You are strongly encouraged to purchase supplemental health insurance. Please be aware that Alberta Health Care does not cover the cost of prescription drugs, eyeglasses or contacts or normal visits to the dentist as well as other expenses you may incur. You are encouraged to get supplemental insurance to help cover these expenses. One provider of supplemental insurance is Alberta Blue Cross (www.ab.bluecross.ca).

### **Healthcare Application processing**

You are not covered for insured medical services under the Alberta Health Care Insurance Plan until all the required information is received and your application is processed. However, any medical services you receive and pay for before your application is processed may be reimbursed once you have your personal health care card and can show eligibility for the period when you received the services.

The effective date of your coverage will be determined based on the following:

- If you move to Alberta from within Canada your coverage begins the first day of the third month following the date you establish permanent residency here.
  - For example, if you establish permanent residency in Alberta on July 12, your coverage is effective October 1.
- If you move to Alberta from outside of Canada your coverage begins on your date of arrival in Alberta, once all registration validation requirements are met.

#### Alberta Health Care Insurance Plan

Website: <a href="https://www.alberta.ca/ahcip.aspx">https://www.alberta.ca/ahcip.aspx</a>

Hours of Operation: 8:15 a.m. to 4:30 p.m., Monday to Friday (except provincial and federal holidays)

Phone: 780-427-1432 or Toll Free: 310-0000, then 780-427-1432; TTY Phone: 780-427-9999;

Fax: 780-422-0102; Email: <a href="mailto:health.ahcipmail@gov.ab.ca">health.ahcipmail@gov.ab.ca</a>

When you apply for Alberta Health Care Insurance Plan (AHCIP) coverage, you must provide supporting documents that prove:

- Alberta residency
- Identity and
- Legal entitlement to be in Canada
  - If these documents are not provided, an application cannot be processed. Examples of acceptable documents are provided below:

#### What to bring when you register at an authorized registry agent office

- Completed forms for Alberta Health Care Insurance Plan (<a href="https://www.alberta.ca/ahcip-forms.aspx">https://www.alberta.ca/ahcip-forms.aspx</a>). The application form is also available at registry agent offices or by mail if you contact us
- Bring original documents to the one of the registry agent offices (<a href="https://www.alberta.ca/ahcip-registry-locations.aspx">https://www.alberta.ca/ahcip-registry-locations.aspx</a>)
  - o Processing time can take up to 5 days.

## What to send when you register by mail or fax

- Completed AHCIP Coverage application form
- Send photocopies (front and back as applicable) of your documents.
  - Processing time if registering by mail or fax can take up to 6 weeks.

#### Acceptable documents to use when you register:

## 1. Alberta residency

Document must show name and current Alberta address, which must be the same as on the application

• Current Alberta driver's license

- Current Alberta registries identity card
- Current utility bills for an Alberta residence
- A current pay stub, bank statement or lease agreement may be submitted as proof of Alberta residency as long as it includes your full name and Alberta address.

#### **AND**

### 2. Government issued photo identification

Document must be government issued identification (ID) which shows your photo, name and birth date

- Canadian/Non-Canadian passport
- Canadian citizenship card
- Permanent Resident Card
- Federal identification card
- Current Alberta, provincial or territorial driver's license.

#### AND

### 3. Legal entitlement to be in Canada

Document must be ID which shows your name and birth date -

- Canadian passport
- Canadian citizenship card
- Canadian birth certificate
- Permanent Resident Card
- Canada entry document

## **Dentists in Cochrane**

Dental visits are not generally covered by Alberta Health. Contact Alberta Blue Cross at <a href="https://www.ab.bluecross.ca">www.ab.bluecross.ca</a> for more information on supplemental healthcare insurance.

Sunset Ridge Dental 9109-101 Sunset Drive 403-981-3685 Bow River Dental Centre 206 5 Ave W (403) 932-9889 Cochrane Dental Centre
Suite 10-402 Railway St W
(403) 932-3031

#### **Doctors in Cochrane**

Finding a doctor in Cochrane can be difficult. You may have to drive into Calgary to find one who is taking new patients. You can go to this link to find a doctor: <a href="https://albertafindadoctor.ca/">https://albertafindadoctor.ca/</a>

## **Emergencies**

If you need emergency assistance, dial **911** on the phone to get assistance from Fire, Ambulance or Police. This number should only be used in true emergencies. If you call **911**, the operator will ask for your location (street address) and the nature of the emergency and will send the appropriate help immediately. If someone ingests poison, call the <u>Poison & Drug Information</u> Service at 1-800-332-1414.

If you need medical advice that is not an emergency, you can call the Health Link by dialing **811** to speak with a registered nurse about your situation. The nurse will ask for your Alberta Health Care number when you call.

## **Employment Services**

Rocky View & Wheatland Employment Services provides a wide range of employment-related services, guidance, resources and information. **All at no-cost!** You can visit this link to find more information: http://www.rwemploymentservices.com

## **Eye Doctors in Cochrane**

Eye exams are only covered by Alberta Health for children under 18 years old. For supplemental insurance information, contact Alberta Blue Cross <a href="https://www.ab.bluecross.ca">www.ab.bluecross.ca</a>

Mountain View Optometry 404 1st Street West (403) 851-2020 <u>Iris Optometrists and</u>
<u>Opticians</u>
#304 - 120, 5th Ave
(403) 851-4747

Cochrane Family Vision 80 Bow Street, Unit #12 (403)932-0918

## Hospitals

Cochrane has an Urgent Care facility located at 60 Grande Boulevard. The phone number is 403-851-6000 (Switchboard). Urgent care is open 7 days a week from 8:00 am to 10:00 pm including holidays. If you need an ambulance to transport you to a hospital, please be aware that ambulance services can be costly and are not covered by Alberta Healthcare.

This link shows hospitals and medical facilities in Calgary as well as other helpful information: <a href="https://www.albertahealthservices.ca">www.albertahealthservices.ca</a>

## Goods and Services Tax (GST)

Please be aware that some items you purchase will be subject to Goods and Services Tax (GST), so the amount you pay will be more than the cost listed on the item.

## **Income Tax information**

The following are some of the available tax preparers in the Cochrane area for your annual income tax return which is due April 30<sup>th</sup> to Canada Revenue Agency (<a href="www.cra-arc.gc.ca">www.cra-arc.gc.ca</a>). Website for Child tax credit as well as other tax benefits: <a href="www.cra-arc.gc.ca/bnfts">www.cra-arc.gc.ca/bnfts</a>

Robin Phillips	Karla Jackson Bookkeeping	H & R Block
40 Seminary Ridge (403) 816-1495	Suite 9-57 West Aarsby Rd	20 Quarry St. #6
	(403) 932-6821	(403) 863-7556

## Individual Tax Number (ITN) or Social Insurance Number (SIN)

To work you must have a Social Insurance Number (SIN). Even if you do not work, you will need an ITN to file taxes. You can get a SIN/ITN card by going to **one** of the following locations and presenting a valid work visa and personal ID.

- Calgary North Service
   Canada Centre
   15 Royal Vista Place NW #350, Calgary
- Calgary Centre Service
   Canada Centre
   220 4th Avenue Southeast
   Calgary
- Calgary South Service
   Canada Centre
   6712 Fisher Street
   Southeast Calgary
- Calgary East Service
   Canada Centre

   515 Marlborough Way
   Northeast Calgary
- 5. Canmore Service
  Canada Centre
  Canmore Gateway Shops Building C, Suite 113
  802 Bow Valley Trail
  Canmore, Alberta

### **Preschools in Cochrane**

A subsidy is available for working or stay-at-home parents that will help pay for the monthly costs. To find out about the subsidies available go to the following website: www.humanservices.alberta.ca

Joyful Noise Preschool (Bow Valley Bap. Church)
54 W. Aarsby Rd.
(403) 714-9540
www.joyfulnoisepreschool.ca

<u>Tiny Town Montessori</u> 2 West Hall Pl (403) 932-7066 Bright Path Early Learning and Child Care 609 1st Street West (403) 851-5631

The Learning Place Preschool
101 Ranche House Road
(403) 668-0484
www.thelearningplacepreschool.ca

Footsteps Preschool 101 Ranchehouse Rd (403) 606-4198 Smart Little People Bilingual English/Spanish
Preschool
50 Fireside Gate #6101
(403) 805-6465
http://smartlittlepeople.ca/

## **Public Programs**

Nan Boothby Public Library (www.cochranepubliclibrary.ca ) 405 Railway St W. (403) 932-4353

**Cochrane English Language Learning** offers English Conversation Classes at no cost. Their email address is: <a href="mailto:englishincochrane@gmail.com">englishincochrane@gmail.com</a>

**The Family Resource Network** located at 127 First Avenue West. (403-851-2265) Specifically, the Parent Link Centre offers the following services and programs:

- a huge playroom filled with toys, sensory tables, books, puppets, games, puzzles and crafts to enhance and develop children's gross motor, fine motor and cognitive, social and emotional development.
- free drop-in programs are offered for children and parents to learn, explore, play and build relationships with other children and parents in the community.
- a parenting resource library with books, videos and pamphlets available for caregivers to borrow.
- free developmental screening so parents have an accurate picture of how their child is developing emotionally and physically.

## Recreation

- Spray Lakes Sawmill Family Sports Centre offers a variety of sports classes, swimming classes, Zumba, gymnasium, indoor walking/running track, indoor swimming pool and much more. Check out the website <a href="www.slssportscentre.com">www.slssportscentre.com</a> for more information.
   We do have free per visit swim passes at Spray Lakes that the students can access at the business office.
- **Trinity Taekwon-Do** (<a href="http://www.trinity-tkd.com/">http://www.trinity-tkd.com/</a>) offers classes weekly at the seminary. They give seminary students and their family members a discounted rate.

## Recycling

- It is possible to recycle paper, plastic, glass, cardboard, hazardous goods, etc. This helps to reduce the amount of garbage you will have weekly. **Cochrane Eco Centre** is located at 50 Griffin Industrial Pt. (403-851-2277) and is currently operating on Tue, Wed, Fri, Sat from 9 am 5 pm and Thursdays 9 am 7 pm (closed on holidays). For more information look at the following website: <a href="http://www.cochrane.ca/250/Eco-Centre">http://www.cochrane.ca/250/Eco-Centre</a>.
- You may also notice that for many containers, like pop, juice and milk, you will pay a
  small deposit when you buy them. That means that they can be brought to the bottle
  depot where you can receive your deposit back. For example, anything 1L and under is
  worth ten cents. The rates change occasionally, so for up-to-date information, try
  www.abcrc.com.

• The bottle depot in Cochrane is located at: 205 Railway St East (403) 932-4399.

**Schools in Cochrane** (<a href="https://www.cochrane.ca/407/Schools">https://www.cochrane.ca/407/Schools</a> and <a href="https://www.rockyview.ab.ca">www.rockyview.ab.ca</a>) Cochrane schools fall under <a href="https://www.cochrane.ca/407/Schools">Rocky View Schools</a> and the <a href="https://www.cochrane.ca/407/Schools">Calgary Catholic School District</a>. There is also an active home-schooling network, <a href="https://www.cochrane.ca/407/Schools">Cochrane Home Educators</a>.

#### **Elementary schools**

Elizabeth Barrett Elementary (French Immersion option) 403-932-3151 Glenbow Elementary 403-932-4922 Holy Spirit Catholic School 403-500-2065 Notre-Dame Des Vallées Catholic Francophone School 403-851-0244 Cochrane Christian Academy (meets in Mitford Middle School) K- Grade 8 (403) 932-5177 RancheView School (2 Sundown Rd, Cochrane) K-Grade 8 (403) 932-9811

#### Middle schools

Manachaban Middle School (French Immersion option) 403-932-2215 Mitford Middle School 403-932-4457 RancheView School (2 Sundown Rd, Cochrane) K-Grade 8 (403) 932-9811

#### **High schools**

Bow Valley High School 403-932-9005 Cochrane High School (French Immersion option) 403-932-2542 St. Timothy Catholic School 403-500-2106

Buses for local schools are handled by Southland Transportation. 403.932.7100 www.southland.ca

## **Second-Hand Buying/Selling**

To save money, you may be interested in finding furniture, clothing and other useful items that are already used. The following are some ideas:

- Kijiji.ca is a great local buying/selling site that includes multiple items. Our closest locations are Calgary and Canmore/Banff (<a href="mailto:calgary.kijiji.ca">calgary.kijiji.ca</a> or <a href="mailto:banff.kijiji.ca">banff.kijiji.ca</a> )

Cochrane also has a number of second-hand stores that may interest you:

- -The Clothesline (122 4<sup>th</sup> Ave. W.)
- Cochrane Home Treasures (118 1 Ave West)
- Sweet Peas Women's Consignment (119 1 Ave West)
- Great Things in Store (80 Railway St E. #4 www.greatthingsinstore.com)
- Funky Little Thrift Store (122 Fifth Ave.)

## **Transportation in Cochrane**

There is now an On-Demand Local Transit Service (COLT) in Cochrane, and we have a virtual bus stop on campus located right in front of our Administration Building. The address of our *virtual stop* is: 200 Seminary View. You will need this address when booking your ride. For more information about how to book your ride please visit their website at: <a href="https://ridecolt.ca/">https://ridecolt.ca/</a>

In case you need to call a taxi for transportation around town, the following taxi services are available in Cochrane:

Taxi4u
 (403) 932-0044

2. Yellow cab (403) 932-5911

If you need a ride to a location in Cochrane, ask fellow students as well as the Student Life Office before calling a taxi. A ride may be able to be arranged for you at no cost.

Calgary has public transportation. To examine routes and fees access the following link: www.calgarytransit.com.

## Travel outside of Canada for International Students

Before leaving Canada on a trip, you should check with Citizenship and Immigration Canada for the procedures and what documents you will need for re-entry. When dealing with immigration it is important to keep a record of the name of who you spoke to, the date of the conversation, agent number and a brief description of your conversation.

If you are traveling with your children but your spouse is not accompanying you, you will need to get consent from your spouse to take the children out of the country. The document should include the names of the children as well as your departure and return date and location of your visit. This document should be signed by your spouse and it is recommended that you have this document notarized. A notary may charge you from \$20 to \$40 for this service.

For more information: travel.gc.ca.

#### **Notaries in Cochrane**

 Mabbott & Company (403) 932-3066
 5-201 Grande Blvd W Maverick Law

 (403) 851.1788
 115B 4th Avenue W

3. <u>Sure Print & Copy</u>
<u>Cochrane</u>
(403) 932-6620
5-407 1st St W

4. <u>Mountain Vista Law</u> (403) 981-0700 4209 - 101 Sunset Drive

## Winter Weather

If you are not from a country with cold winters (October to April), you will want to be sure to purchase a warm (well-lined) winter coat, hat, mittens, scarf, lined boots and underwear known as "long Johns".

#### **Winter Tips**

- 1. Don't take chances with cold weather. Be sure to find out the weather forecast by either listening to a local radio station, reading it in the newspaper or checking online at weather.com, and then dress accordingly.
- 2. Warm, winter clothing is a necessity. It can be quite cold some days and you will need warm clothing to stay healthy. Try wearing several layers of clothing. It is much easier to remove a layer or two if you become too warm than to get warmer by adding another layer.
- 3. Ask others that are familiar with the climate for advice. Speak with other international students, classmates or the Student Services Department for assistance.
- 4. Be sure to eat breakfast. Your body will stay warmer if you have some fuel to burn.
- 5. Use moisturizing creams and conditioners. Your skin and scalp may become dry and flaky due to the cold and the dry heat indoors. In addition, drinking 8 glasses of water daily will help to prevent dehydration.
- 6. Protect your eyes and skin from the sunlight reflected from the snow. You can protect your eyes by wearing sunglasses and your skin by putting on sunscreen.
- 7. The wind chill factor is something to consider. The temperature can feel colder because of high blowing winds.
- 8. Be aware of frostbite. Exposing your ears, fingers, toes or cheeks to extreme freezing temperatures, even for a short period of time, may cause them to be severely damaged. Seek medical help immediately if any part of your body should lack feeling or become white or slightly blue.
- 9. Seek help if you become stranded in the cold. If for some reason you are stranded in the cold with no transportation, then go to the nearest shelter to warm up. If you happen to be in a rural area, then you may need to knock on the closest door and ask if you can come in for a short period of time. Don't risk being out in freezing temperatures for prolonged periods of time since it can be life threatening.
- 10. When driving always keep a warm blanket, a candle and matches in the car. If your car ever has mechanical problems these items will be invaluable for keeping warm.

## **Contact Information**

## **Emergencies**

Fire, medical or Police help......911
Poison & Drug Information......1-800-332-1414

#### Medical

Alberta Health link.......811
Alberta Health Care Insurance........310-0000, then 780-427-1432

#### Government

## **Directory of Embassies in Canada**

See website for a list of Embassies: embassy.goabroad.com

## **Canadian Baptist Theological Seminary and College**